User Guide
For CKN
Start searching on the landing page...

Data entry:

- Use separate fields for each **clinical feature** (symptoms, signs, investigation results)
- Use **medical terminology**
- Avoid **negative** and **normal findings**. If there is no neck stiffness then do NOT enter “no neck stiffness”
- **Convert numerical values** – if the leukocyte count is 22,500 then enter ‘leukocytosis’
- **Predictive text** suggestions appear after typing the 3rd character of a word or phrase
Results:

**Select number of diagnoses to view** – view top 10 diagnoses or show all or just view a list of the red flagged diagnoses

**Specialty** – Allows you to view results for that specialty only

**Why did this diagnosis come up?**
Shows the terms used and the degree of match of the query with the document in the Isabel database

**Don’t miss diagnoses** are red flagged. These are diagnoses which if not considered could cause severe harm to your patient

**To refine your search:**

**Travel history** – If the patient has travelled recently and you would like to take this into consideration, change the travel history field to the region the patient has travelled within. This allows appropriate Infectious disorders to be considered for that region.

**Causative drugs** – Select this to search the medications database for the cause of symptoms related to medications the patient may be taking. This can also be accessed on the right hand side above the checklist of diagnoses.

**Bioterrorist agents** – Select this search and enter symptoms to perform a cross-section search of CDC data and obtain a differential list of bioterrorist conditions to consider.
On each results page on the top left the synonyms link is available which shows for an individual clinical feature what synonyms / exact phrases have been utilized in the search. This allows tighter results so ‘abdominal pain’ is also matched to ‘pain in the abdomen’.

**Synonyms Used in the Search**

![Synonyms Used in the Search](image-url)
Isabel Assists with Accessing Knowledge

Access knowledge

Access DynaMed, MEDLINE Complete PEMSSoft, and other knowledge resources either directly via the (1) "DynaMed" Box or the “For Knowledge Search” box or by (2) clicking on a diagnosis in the differential diagnosis list.

- **Related content** – DynaMed
  - Diagnosis-specific information
- **PubMed** – What’s New and Case Reports – PubMed database searched
- **Images** – View disease specific images
- **Web-Resources** – Patient Education Reference Center, CDC, Who etc. and any
  - customized institutional resources you subscribe to
- **Guidelines** – Customized access to guidelines, protocols, management algorithms, etc.
Training Tools

Several training tools are available ranging from webinar recordings to user guides and competency tests which will carry you through Isabel functionality using a case study.

Training Tools

Here are some tools to help facilitate training on Isabel:

- Competency Review
- DYNAMED Quick Start
- When do you Isabel? (30min)
Mobile Access

Mobile access is available for iPhones, iPads, and Android devices via the iTunes app store and Google Play store.

For access on an iPhone / iPad you can download the Isabel app from iTunes App Store: https://itunes.apple.com/gb/app/isabel/id473503904?mt=8.

For access on an Android device you can download the Isabel app from Google Play store https://play.google.com/store/apps/details?id=com.isabelhealthcare.isabelPro.

Follow these instructions to bypass the charges.

1. Download the Isabel app
2. On the registration page – click login (bottom left corner)
3. Login with the UID and PSW for CKN users:
   User ID: s1018497
   Password: Isabel
4. check Remember Me
5. Once logged in, go to Settings, and select preferred default age group & region

If you are experiencing any issues with access please contact the CKN Help Desk:
Email: support@ckn.org.au
Phone: 1300 308 174